

## Quality Policy



Award-Winning Quality



National Presence



Leading Edge Technology

### Our Commitment to Quality & Excellence

- We are committed to deliver quality to consistently meet customer expectations. We are dedicated to quality and excellence.
- Responsibility for quality cannot be delegated; each employee is accountable for the work that they do and for continually improving it. Managers are responsible for creating an environment where this can occur.
- We only use the highest quality and most stringently-tested products and components to offer best-in-class results for our customers.
- We strive to be an active and supportive member of the Australian solar industry abiding by best practices and policies circulated by the industry peak bodies. Our memberships demonstrate our commitment to the health, good image, and sustainability of the industry as a whole.
- We are committed to taking the right steps in addressing and resolving customer complaints and non-conformance, as well as monitoring and auditing system performance. We will continually improve our performance through rigorous analysis of our customer feedback and internal data. And by implementing appropriate improvement and preventative actions.
- We are committed to providing resources and demonstrating leadership to establish, implement and maintain our quality management system.

Glen Rothquel  
Chief Executive Officer  
Todae Solar Pty Ltd

Date: - 17/06/2021

Todae Solar is a proud member of:

